

PDL FLOOD IMPACT UPDATE:



Patient Service Center Temporary Closure & Reduced Hours January 10, 2023

Our thoughts go out to all those in our community who are impacted by the ongoing flooding. PDL will continue to provide all laboratory services during this time except where prevented by evacuations or road closures.

PATIENT SERVICE CENTER HOURS OF OPERATION

An Evacuation Order is in effect for all of Montecito/Toro Canyon/Sycamore Canyon/Padaro Lane and Serena Park in Carpinteria. This necessitates the closing of the Patient Service Centers in Montecito and Carpinteria. Other Patient Service Centers will be closed or have minimal staff.

PSC Affected	Status	Alternate PSC / Hours
Santa Barbara Pueblo	Closed	Santa Barbara Bath
Montecito	Closed	Santa Barbara Bath
Carpinteria	Closed	Santa Barbara Bath
Morro Bay	Closed	San Luis Obispo
Santa Maria-Stowell	Closed	Santa Maria Barcellus or Palisade
Solvang-Viborg	Closed	Santa Ynez Village
Santa Ynez-Village	Reduced Hours	7 am to 4 pm

LOGISTIC ROUTES

As we are experiencing road closures, and evacuations, we may be unable to, or delayed in picking up samples and returning them to the laboratory for testing. Every effort will be made to process samples received but there may be delays in testing for samples received on 1/9/23 and 1/10/23.

PDL is contacting client offices in Montecito and Carpinteria to identify courier service needs. All other routes are running, including in Ventura County. Please call our Client Services team at 805-879-8100 if you have special courier needs.

PDL will continue to monitor flood conditions throughout the day and provide routine updates. For road closures and real time updates please visit the following websites:

- Ventura – www.vcemergency.com
- Santa Barbara County – <https://www.readysbc.org>
- SLO: <https://www.emergencyslo.org/en/index.aspx>
- Road closures: <https://roads.dot.ca.gov>

If you have additional questions, please contact PDL client services at (805) 879-8100.